(LLP0004760-LGN)



Nancy Ong Chen Gan, MBA (Strathclyde, U.K.), Dip. In Banking (U.K.), TESOL (Australia)

Nancy pursued her passion to teach through the training profession after leaving her career in banking of 30 years. Fifteen years on and she has successfully conducted workshops and trained many people in trade financing, credit management and business communication.

She has worked in management positions in branches and later at head office of OCBC Bank where she headed Treasury Operations before her retirement. Her vast knowledge and experience in banking are the keys to the success of her training and workshops. With a clear understanding of the business environment she is able to help bridge the gap in the industry of trade financial instruments and the associated financial risk for participants to gain the skills necessary to apply in their area of work. Participants are able to recognize the financial and operational risks to help them increase organizational effectiveness when using these financial instruments.

Nancy's passion for English business writing and communication stems from her career where her job had given her many opportunities to write and speak to many levels of management in planning, presenting and decision-making. Combining her proficiency in English and a clear understanding of the business environment, she is able to impart her skills and knowledge in business communication to others who care to improve themselves for their career advancement.

Using simple and proven techniques to deliver her workshops, she has received excellent ratings from the participants.

A certified PSMB trainer, she also holds an MBA from the University of Strathclyde, United Kingdom, a Diploma in Banking from United Kingdom, and a certificate in the Teaching of English to Speakers of Other Languages (TESOL) awarded by Teach International, Australia

Companies that have benefited from her programmes are MITCO (Japan) Sdn. Bhd., Petronas Dagangan Berhad, BP Plastics Holdings Bhd., Kerry Ingredients, SMART Modular Technologies, Action Industries, Sumitomo Corporation Asia Pte. Ltd., CCM Chemicals Sdn.Bhd., Golden Jomalina Food Industries Sdn.Bhd., Bandar Raya Development Bhd., Penang Development Corporation, Siemens Malaysia Sdn. Bhd., DMG Mori Seiki, TNB Port Dickson, HSBC, Bridgestone, Hitachi Sales, Sime Darby Plantations, Mitsui & Co (Asia Pacific) Pte. Ltd., Silverlake Group, Dagang.net Technology Sdn. Bhd., Malakoff Corporation Bhd., NAZA Group, ASTRO, Monash, Software International, Wen Ken Group, Sumitomo Corporation Asia and Oceania Pte. Ltd., Promac Enterprises Sdn. Bhd., Brightstar, Euro SME Sdn. Bhd., Ceramica Indah Sdn. Bhd., Sarawak Energy, Petrokon Utama Sdn. Bhd. (Brunei) and many others.