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Ms. JAMUNA KARMEHEN – MSc. Business Leadership (Nottingham Trent University,UK) – BSc Microbiology (Universiti Putra Malaysia) – Certified Outsourcing Specialist :- Human Resources Exam (International Assoc of Outsourcing Professionals) PSMB Train-The-Trainer Certificate no : EMP/0878

Jamuna is a dynamic and result oriented Corporate Trainer & Coach with 19 years of experience in sales, marketing, training, Learning & Development, Human Resource, NLP and Coaching.

Her professional career started with Pfizer Pharmaceuticals as a Medical Sales Representative. She **consistently achieved the sales target** by applying effective selling skill and leveraging on the product knowledge to identify customer needs.

She was promoted to sales training and was responsible to provide training & coaching to enhance the selling skill of the Field Force as well as work on projects to increase the Field Force Effectiveness & Managers' Competencies. Her greatest accomplishment was winning the Top Trainer Award for 2 years. She was the Certified Yellow Belt Trainer for Continuous Improvement; and was a Certified Trainer from the Charted Institute of Personnel & Development (CIPD), UK. Jamuna's strength in presentation skill was further enhanced by her achieving the Competent Toastmaster status and winning contests such as Table Topics, Humour Speech & Evaluation Speech.

Next, she successfully embarked on Talent Acquisition role in Human Resource where she had multi **country exposure**. Her proudest achievement was winning the **Best Project for 'Ideas Thinking Out of the Box**' at the global level. Her project was on 'Walk-In Interview & F.I.S.H Referral Program' aimed at attracting quality talents.

She is a Master Certified Practitioner in Neuro Linguistic Programming (NLP) and Time Line Therapy (ABNLP), Hypnosis; and a Certified Master NLP Coach (Australia). She is also certified as a Digital Marketing Professional (DMC) and Virtual Learning Facilitator (VLC) and recognised as the 100 Most Inspirational LinkedIn Icons. Jamuna had empowered various clients in the sales, healthcare, oil & gas, insurance, telecommunications, hotel, finance, government, private and NGOs. Her approach is always on a high energy level, and incorporated with a great deal of fun element.