



WANFAH PROSPER PLT

<https://wanfahprosper.com/fishbone-analysis-for-effective-problem-solving/>

PROGRAMME OUTLINE for FISHBONE ANALYSIS FOR EFFECTIVE PROBLEM-SOLVING

DAY 1

9.00am to 10.15am

Introduction

Module 1: Problem in the Corporate World

- My “War Stories”
- Testing your power to deduce

10.15am to 10.30am

Morning Break

10.30am to 1.00pm

Module 2: Fishbone Analysis

- Introducing the Fishbone Analysis methodology
- Working together

1.00pm to 2.00pm

Lunch Break

2.00pm to 3.15pm

Module 2: Fishbone Analysis (con't)

- Working together (con't)
- Testing the theory

3.15pm to 3.30pm

Afternoon Break

3.30pm to 5.00pm

Module 3: Case Studies

- Case Study 1 – Tamworth Case

DAY 2

9.00am to 10.15am

Recap from Day 1

Module 3: Case Studies (con't)

- Case Study 2 – Where there is smell, there is fire



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10.15am to 10.30am

Morning Break

10.30am to 1.00pm

Module 3: Case Studies (con't)

- Case Study 3 – Attrition of staff

Module 4: Case Studies

- Case Study 4 – Case of Square Doughnuts

1.00pm to 2.00pm

Lunch Break

2.00pm to 3.15pm

Module 3: Case Studies (con't)

- Case Study 5 - Declining Customers

3.15pm to 3.30pm

Afternoon Break

3.30pm to 5.00pm

Module 4: Case Studies (con't)

- Case Study 6 - Staff with red hands