



PROGRAMME OUTLINE for BUSINESS WRITING MADE SIMPLE

DAY 1

9.00am to 10.30am

1. **The building blocks of writing**
 - Know your readers
 - State the purpose
 - Structure your thoughts
 - Write with style

10.30am to 10.45am – Break

10.45am to 1.00pm

2. **The ABC of Writing**
 - Accuracy, brevity and clarity build credibility
 - Express yourself with the 5 Cs of writing

1.00pm to 2.00pm – Lunch Break

2.00pm to 3.15pm

3. **Laying the foundation**
 - Plan with the readers in mind
 - Use the 5 Ws and 1 H
 - Write a clear purpose
 - Structure your thoughts
 - Write your draft
 - Write without stress: Free writing
 - Mapping the information

3.15pm to 3.30pm - Break

3.30pm to 5.00pm

4. **Building the structure: Develop your writing style**
 - Organise materials according to purpose
 - Organisational methods
 - Structuring paragraphs
 - Building coherent and cohesive sentences

Sample letters and templates will be shared with participants and exercises will be given for participants to practice.

DAY 2

9.00am to 10.15am

5. **The tool for writing**
 - Grammar and usage review
 - Correct use of prepositions



<https://wanfahprosper.com/business-writing-made-simple/>

- Guidelines to punctuation
- Mechanics: Writing sentences that sell the message

10.15am to 10.30am - Break

10.30am to 1.00pm

6. **Honing your skills**

- Techniques of writing different types of documents:
 - Letter
 - Email
 - Report
- Using formal and informal language
- Tone of voice
- Choice of words

Participants will enjoy group and individual work activities to write emails based on scenarios relevant to the workplace

1.00pm to 2.00pm – Lunch Break

2.00pm to 3.30pm

7. **Editing for content and structure**

- **Put your message in focus**
- **Review for clarity**
- **Sequence your message strategically**
- **Answer your readers' question: Why?**

3.30pm to 3.45pm - Break

3.45pm to 5.00pm

8. **Proofreading the final draft**

- **Minimize your risk**
- **Common proofreading errors**
- **A proofreading checklist**