



HOW TO CONDUCT A DOMESTIC INQUIRY EFFECTIVELY (HRD Corp Programme Number : 1000186071)

COURSE MODULES

- Misconduct at Work
- How the process of a Domestic Inquiry works
- Conducting the actual Domestic Inquiry
- Case Study
- Role Play



One of the functions of all Heads of Departments or any one who has subordinate(s) is to manage the human resource. Dealing with difficult employees required more than just patient and understanding. You need to acquire the skills and knowledge to handle the employees with fair and just action.

This one day workshop on How to conduct a Domestic Inquiry Effectively will equip you with the knowledge and skills to handle your subordinates correctly before you decide on any termination decision.

LEARNING OBJECTIVES

At the end of the programme participants are able to:

- know how to apply proper disciplinary action when a misconduct happen
- conduct a proper Domestic Inquiry
- understand the responsibility of the prosecutor, investigating officers and panel members in Domestic Inquiry
- have a good understanding of the right of the employers and employees
- provide detail explanation on appointment and roles of investigation officers, prosecutors and penal members

METHODOLOGY

Short lecture, Group discussion and Mock Domestic Inquiry

TRAINER PROFILE : Mr. Brian Wee Lai Han

Qualifications:- MBA (Heroit Watt University, U.K.), Dip. In Personal Management, CHRP, Member of MIHRM, EXPERIENCE :

Brian Wee brings with him more than 15 years of working experience in Human Resource of large manufacturing companies. He is a Resource Training person for Malaysian Institute of Personnel Management (MIPM), Malaysian Institute of Purchasing and Material Management, UBS Commercial Institute, Open University Malaysia, Asia e University and UTM Space Executive Diploma Programs and others. He started off his career in 1980 as a Senior Officer with the Ministry of Information where he stayed for 15 years and gained extensive management experience. Later he moved to a Japanese based company where he was in charge of all spectrums of Human Resource functions. During that time, he acquired some Japanese management skills such as Kaizen, Zero Defect, JIT, Quality Control, Quality Assurance, ISO QMS and EMS Awareness Program and many others.



TARGETED AUDIENCE

- HR Directors
- HR Managers
- Industrial Relations
 Officers
- Managers
- Executives
- Heads of Departments



| | M (HRD Corp Claimal A DOMESTIC INQUIRY rogramme Number : 1000186071) | ble) | PAYMENT DETAILS : Cheque / Direct Credit Bank & Cheque No. Amount : | | | |
|--|--|-----------|--|---|---|--|
| | | Alana and | Please make pa WANFAH PROS ACCOUNTS NU | PER PLT | ۱ | |
| Designation | Contact Number | | 3812930508 BANK : Public Is | slamic Bank Berł | nad | |
| | | | | ER PARTICIPAN | | |
| Email Address | | | Group Fee (>2 p | urse materials ar | : RM1,318) : RM1,178 : RM1,038 nd certificate of attendance. YES / NO | |
| Participant 2 Full name and I/C | | | - | | | |
| | | | Date and Venue (Pls check our v https://wanfah | | est-events/) | |
| Designation | Contact Number | | Contact : Cik Nor / Puan Nasifah / Mr. Tan / Puan Suhaila | | | |
| | | | Tel WhatsApp Email | : +60351663399 : +60162634929 : sales@wanfa | | |
| Email Address | | | | 7 | | |
| | | | | <mark>ng, par</mark> ticipant(s | are considered successfully cancellations / transfer notice | |
| Participant 3 Full name and I/C | | | More than te (less administ | trative charge of | eceived : | |
| Designation | Contact Number | | be made. • For no show of the | on the day of the ot attend the | event, full payment is required. event, you can nominate a t payment of an administration | |
| Email Address | | | fee. • A full (100%) r by Wanfah P | efund may be gr rosper PLT (WF | anted if the course is cancelled P). WFP reserves the right to t and / or change facilitator at | |
| ORGANISATION DETAILS Organisation : | | | WFP also rese | erve th <mark>e right</mark> to r | ces beyond its control arises. make alternative arrangements be necessary to do so. | |
| Contact Person : | Mobile Number: | | Protection Act : | gathered in acco | ordance with the Personal Data | |
| Address : | | | | | form, you are deemed to have d conditions herein. | |
| | | | | | | |
| Email : | Fax: | | Authorise Signa | atory | Organisation stamp | |